5:37 P.M.

# COMMUNITY ACTION BOARD ADVANCE MINUTES

January 12, 2011

Present:

Denise Reed, Jasmin Kirkland, Adriana Paulson, Sonia Ruiz, Nelson Leone, Ana Briones-Espinoza, Scott

Suckow, Keith Stevenson,

Excused:

José Rivera, Alemi Daba, Rebecca Baez-Garcia, Marsha McKay, Margie de Ruyter,

Absent:

John Salazar, Marie Mendoza, Carol Conger-Cross, Awichu Akwanya,

Staff:

Sylvia Melena, Juana Duenas, Corinne M. Rodriguez

Guests:

Paul Moose

Call to Order:

(Jasmin Kirkland-chair)

Roll Call:

Roundtable - Introductions

Acceptance of Agenda

Moved: Adriana Paulson

Second: Anna Briones-Espinoza Approved Unanimously

Approval of Minutes

November 10, 2010

Moved: Sonia Ruiz

Second: Keith Stevenson

Approved Unanimously

^ction Items:

2011-12 CSBG Revenue Agreement-Board Letter -- Approval

CAB Bylaws - Approval

Board Letter-BOS confirmation for: Paul Moose-EDS Alternate-North Central Region

2011 Appointments for CAB Chair, Vice Chair, Secretary positions

Handouts:

- Community Action Board Bylaws
- 2011-12 CSBG Revenue Agreement
- CAP FY10-11/CY2011 Expenditure Report
- Calendars
- EITC Postcards

Presentations:

None

Discussion:

Open Discussion

- Discussion on 2011 re-appointments for CAB Chair, Vice Chair, Secretary positions tabled for February 2011 CAB meeting.
- CAB discussed and reviewed Board Letter for CSBG Revenue Agreement for FFY 2011 CAB was made aware that CAB approval was necessary at this meeting to move BL forward to Clerk of the Board for docketing and meet BOS deadline of February 8, 2010. CSBG Revenue Agreement was received from CSD on December 28<sup>th</sup> with a return deadline of February 4, 2011. Due to time of receipt, the holidays and CAB's approval pending until January 12, the earliest BOS meeting to move forward was February 8<sup>th</sup>. CSD was notified of CAP's inability to submit revenue agreement with required Board Resolution by February 4<sup>th</sup> due to CAB review requirements and BOS meeting date. CAB approved BL as written and took action to move forward to Clerk of the Board for docketing and submit to BOS for February 8, 2011 meeting.

CAB By-Laws revisions discussed:

- o CAB identified some formatting and technical issues.
- Clarification regarding live/work in the area was provided by CSD and will be reflected on revised by-laws.
- Request by CAB to explore WebEx Mtgs. was researched by CAP Brown Act was reviewed and County Counsel was consulted. In order to meet guidelines, agenda would have to meet the 72-hour posting requirement. Meetings must be open to public access. Sign-in sheets would have to be available and submitted to CAP. Alternate locations have been suggested in the past and it would be up to CAB to decide if meetings should take place at different sites.
- Board Letter to move By-Laws forward for BOS approval will be drafted and sent to Chair for review prior to presenting to CAB for approval.

Moved: Sonia Ruiz

Second: Nelson Leone

Approved: Unanimously

Approved: Unanimously

- Board Letter for BOS confirmation being reviewed by SPOS executive staff for Paul Moose, EDS Alternate, North Central Region. BL will move forward to Clerk of Board for docketing for BOS review in March 2011.
- CAB Appointments/Vacancies: One vacancy will occur in Central Region-Economically Disadvantaged and the seat for the Public Sector, District 3 continues to be vacant. Marsha McKay's application did not meet work/residency requirements for this sector. The following alternate vacancies are still open: East Region (Cornelius Bowser is still interested, but requires interview by Nominating Committee). North Central Region Alternate-Paul Moose is pending BOS confirmation, North Coastal and North Inland are still vacant with no nominees. Alternates are also needed in the Private Sector for Kaiser Permanente and the Workforce Partnership.
- Recruitment process: Juana can provide CAP background and informational materials to assist in recruitment of persons who are interested. CAB Binder also provides CAP background and program information.
- CAP website: Add possible link to place recruitment video suggested by Paul Moose.

#### **CAP Plan**

- Public Hearings posted in newspapers prior to event and advertized via flyers through collaborative/community agencies and internal HHSA Divisions.
- CAB Plan is in effect for full calendar year, not fiscal year; it is a two year plan. Wrapping up 2011-2013 CAP Plan public hearing in all regions.
- CAB suggested early planning for next two-year plan as part of CAB Action Plan and more CAB involvement with process.

## Sylvia Melena

### CalFresh -

- On December 7, 2010, the Board of Supervisors (BOS) received 69 recommendations to improve the SNAP (CalFresh) Program from the Social Services Advisory Board Work Group.
- In March 2011, the BOS will be presented with an analysis of the feasibility, timeline for implementation and associated resources/costs.

### CalFresh Restaurant Meal Program

- On Tuesday, January 11, 2011, at the recommendation of Chairman Bill Horn and Vice Chairman Ron Roberts, BOS approved a BL on "Improving Meal Options for Seniors, Disabled, and Homeless under the Supplemental Nutrition Assistance Program – SNAP."
- HHSA will return within 90 days with program design and feasible implementation plan.
- Scott Suckow suggested advance information is provided to CAB regarding new programs/resources. This will allow CAB to be better prepared for in-depth discussions/questions.

#### Benefits CalWIN

- Implemented November 22, 2010 for Medi-Cal and CalFresh applications
- As of January 11, 2011, we received 1028 Medi-Cal applications and 1722 CalFresh applications; 50% never received this benefit before in San Diego County.

## ACCESS 2-1-1 Expansion

- The ACCESS Customer Service Center, the centralized call and contact center for the Health and Human Services Agency's eligibility programs, outsourced its general information calls to 2-1-1 San Diego. These efforts are funded by Social Services revenue.
- Call routing was implemented on January 4, 2011
  - During the first 7 seven days of implementation, 2-1-1 received 1500 calls; answered 1482 and only 22 were abandoned.
  - Average wait time was at18 seconds. Since this is only the first 7 days of operation, we may see changes in the data.

#### Action items:

- Flyer for January 18<sup>th</sup> Public Hearing will be forwarded to members
- February 9<sup>th</sup> Board Meeting: BOS Letter and CAB Bylaws

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Adjournment

Moved: Adriana Paulson

Second: Ana Briones-Espinosa

Approved Unanimously

7:09 PM

Minutes approved by:

Jasmin Kirkland, Chair

Date